

# Guide to using Zoom Mobile App

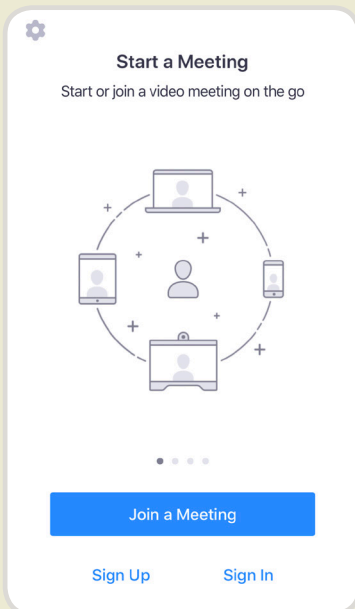
At New Zealand Family Cancer Service, we have chosen to use Zoom Video Communications because of its simplicity and platform security.

1



Using your mobile device, go to your respective App store and download "Zoom Cloud Meetings"

2

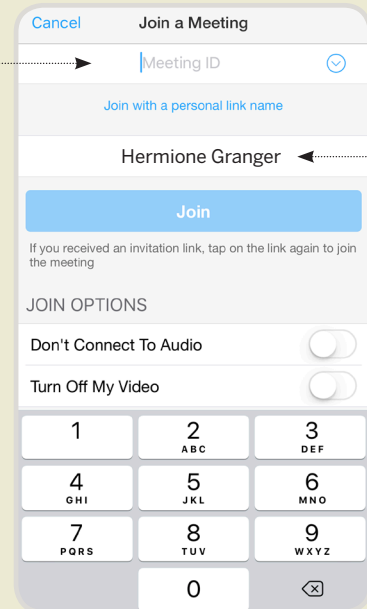


Once the application is installed on your mobile device, open the app and you will see this image.

Press **"Join a Meeting"**

(There is no need to Sign Up to Zoom)

3



You will now see this screen.

To join the meeting enter the Meeting ID that you have been sent.

Or your Meeting ID can be found at the end of the invitation link you may have received:

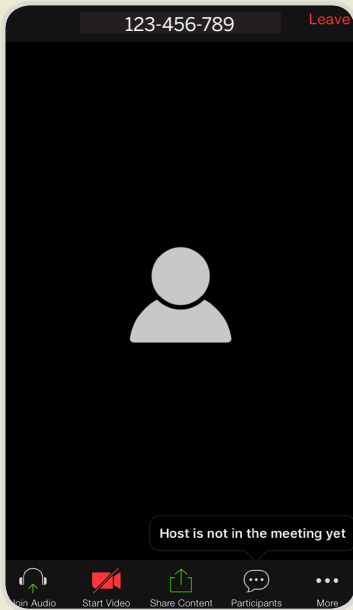
<https://zoom.us/j/123456789>

↑  
Meeting ID

Check the name that will be presented to Family Cancer when you join the consult. Amend as required.

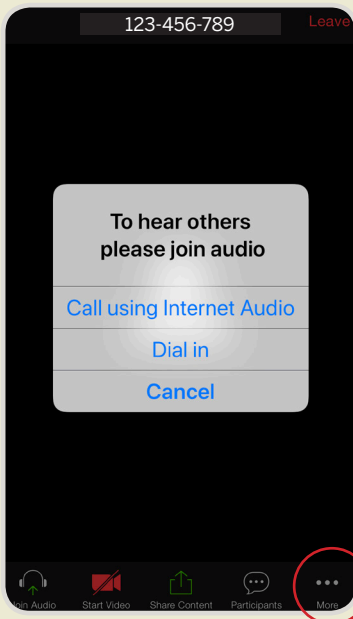
Now press **"Join"**

4



Once you are in the meeting, you will see this screen.  
To hear others, press the headset icon.

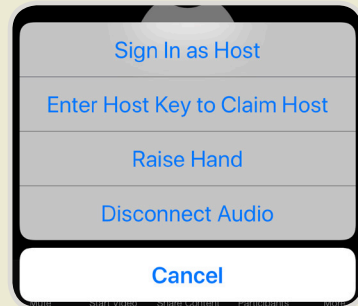
5



You will now see this screen.  
We recommend you join by pressing **“Call using Internet Audio”**

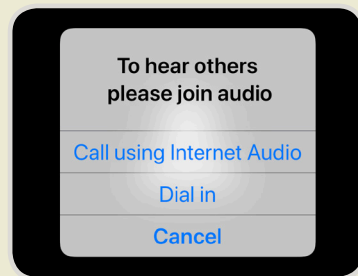
HELP

### Poor audio quality during consultation?



Should you encounter poor audio quality, you can disconnect the audio by pressing the 3 dots, bottom right hand of your screen. This will bring up the options above.

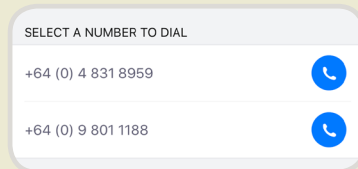
Press **“Disconnect Audio”**



This will bring up the options above.

Select **“Dial In”**

You will now be given 2 options to call:



Press one of the blue buttons

(The Meeting ID and Participant ID will be entered automatically – you can ignore the audio prompts)